

Installing the Zoom App on your Personal Device & Connecting to your UNM Provider for your Telehealth Consult



1. If using your **Personal Computer**: **Zoom will automatically download** when you join your first Zoom meeting (begin at Step 2).



If using a **Personal Device**: **download the Zoom app (Zoom Cloud Meetings)** from the App Store (iOS) or Play Store (Android). Once the app has downloaded onto your device, close the app and proceed as follows:

2. The UNM Clinic will email a **link** to you directly or via the Patient Portal for your scheduled consult. Click on the link (highlighted below) from your device to join the meeting



Join Zoom Meeting

<https://zoom.us/j/413601547?pwd=NFJZNGpybzBLdThRUovRmpwcjJKUT09>

Meeting ID: 413 601 547

Password: 544659



You can also use the Meeting ID & Password to manually join the meeting

One tap mobile

+16699006833,,413601547# US (San Jose)

+16468769923,,413601547# US (New York)

Dial by your location

+1 669 900 6833 US (San Jose)

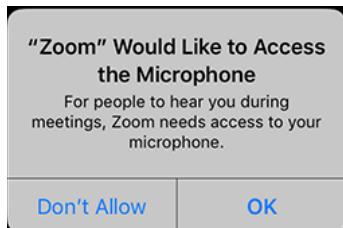
+1 646 876 9923 US (New York)

Meeting ID: 413 601 547

Password: 544659

Find your local number: <https://zoom.us/u/aoiB3cKKV>

SAMPLE



3. **Your Personal Computer may need a Camera/Speaker/and Microphone connected.** Allow Zoom to access all of this equipment for your telehealth consult.

Your Personal Device often includes a Camera and Microphone

- Allow access to Camera, Video and grant access for Microphone
- Join audio, "Call using Internet Audio" it is recommended to use headphones with a personal device for health consultations

Installing the Zoom App on your Personal Device & Connecting to your UNM Provider for your Telehealth Consult



4. **Control Options on Personal Device** appear along the bottom of the screen. If the menu options disappear, tap the screen and they will reappear. To end the meeting, select the **LEAVE** button on the top right-hand corner of the screen.



Control Options on PC appear on the bottom of the screen. If menu options disappear, tap the screen and they will reappear. To end the meeting, select the **LEAVE** button on the right-hand corner of the screen.

